



CASE STUDY

Trusted IT Support Keeps CB Title Group Running Smoothly

Link High Technologies delivers reliable IT management that supports this company's fast-paced title operations.

CLIENT: CB Title Group



INDUSTRY: Real Estate and Title Insurance

LOCATION: Short Hills, New Jersey

SERVICES: Commercial and residential title insurance, escrow, and settlement services

Executive Summary

CB Title Group's operations depend on always-available systems and efficient technology management to process transactions securely and on time. For more than a decade, Link High Technologies has handled their IT systems, servers, and desktops.

Challenges

- Required immediate IT support when systems went down due to time-sensitive transactions
- Needed reliable management of desktops, servers, and production software
- Sought an IT partner who understood industry-specific programs and compliance needs

Link High's Approach

Link High Technologies became a long-term technology partner for CB Title Group by providing fast, knowledgeable, and trustworthy service that aligns with the company's operational demands.

Key Actions

- Delivered rapid-response troubleshooting for critical systems and servers
- Maintained consistent IT management across all devices and applications
- Developed familiarity with title and production software to improve problem resolution

Solutions

- Proactive IT monitoring and maintenance to prevent downtime
- Reliable technical support for desktops, servers, and proprietary applications
- Dedicated partnership built on responsiveness, trust, and professionalism

Results

- Over 10 years of uninterrupted IT support that enables continuous business operations
- Immediate response to technical issues, minimizing workflow disruptions
- A trusted partnership built on communication, industry understanding, and shared values



"If our system goes down, we need it up right away. For the last 10 years, Link High has been there for us. They handle our desktops, they handle our servers, and they understand our production programs and industry, and they do a great job. If we're having a problem, they fix it right away. At Link High, they're good people — and I like to do business with good people"

-Cliff Bernstein

CBT Title Group, Owner

Want a responsive IT partner who understands your business?

Link High Technologies delivers fast, reliable service that keeps operations running and teams focused on their clients.

[Get Help Now](#)

 (973) 453-0944

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